

CHROMEBOOK BASICS FOR PARENTS

Who can help me?

[Chromebook Help Center](#): searchable by issue

[Chromebook Keyboard Shortcuts](#)

Submit a [tech support request](#) @ <https://forms.gle/3TeSuz3MTw4jmJAa8>

[ASD Information for Parents About Online Learning](#) @ alpineschools.org



General Care:

Please Note: as per agreement, Parents will be responsible for loss, damage and theft

- Do not remove any stickers from the device.
- Clean the screen with a soft, water damp cloth, only. Keyboards can be cleaned with a damp, alcohol based /disinfectant cloth followed by a dry cloth.
- Take care when plugging in accessories such as earphones as not to damage the ports.
- Use two hands and close the screen to transport.
- No food or drink is best practice to avoid spills and sticky keys
- Supervision is required. Filtering via the iBoss extension is imperfect and supervision of your student's use of the Chromebook is of utmost importance for child safety.


To set up your Chromebook, you will need:

- Your ASD Google account username and password
- Access to a WIFI network. WIFI Internet access is not provided by Alpine School District.

Step 1: Turn on your Chromebook

1. If the battery is low, plug in the power supply. Do not let the battery drain to zero. Recharge after every use.
2. Press the power button. If it doesn't power up, press and HOLD the power button for 20+ seconds.
3. A pop-up window will appear with the message "Network Not Available." Your Chromebook will automatically look for available networks and show them to you in a list below this message.

Step 2: Connect to WIFI

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1. From this list, select your home's WIFI network name.
 2. Enter the password for your home's WIFI and select connect.
 3. In 30 seconds or less, the Chromebook should connect to your home's WIFI network

Step 3: Sign in with your Alpine District Google Account

1. After the Chromebook connects to WIFI, the Chromebook student sign-in window will appear.
2. Enter the first part of your student gmail, for example, smithjoe000
3. Enter your student gmail password. If you don't know your password, call your school or submit a tech support request through alpineschools.org.
4. Once you sign in, your bookmarks, extensions, and apps will appear automatically.

Step 4: (ONLY IF YOU HAVE NEVER LOGGED INTO A SCHOOL CHROMEBOOK BEFORE)

Follow the onscreen instructions

1. To choose your language and keyboard settings, select the language that appears on the screen.
2. Optional: To turn on accessibility features, select Accessibility.
3. Choose your network.
4. Accept the terms of service.

If you're having trouble signing in with your Google Account, use the sign-in troubleshooter.